



# County of El Dorado

## Emergency Medical Services Agency

Kristine Oase-Guth, MPH  
EMS Agency Administrator

Dr. David Duncan, MD  
EMS Agency Medical Director

2900 Fairlane Court  
Placerville, CA 95667-4197  
Phone (530) 621-6500

### **\*\*\*PARAMEDIC ALERT\*\*\***

**No. 2023-07**

**October 24, 2023**

**TO: EMS Personnel**  
**FROM: El Dorado County EMS Agency**  
**SUBJECT: Testing NEMSIS v3.5**  
**PURPOSE: Stakeholder information**

#### **Background:**

1. The El Dorado County EMS Agency (EDCEMSA) is the Local Emergency Medical Services Authority (LEMSA) for the County of El Dorado.
2. Pursuant to CCR Title 22 § 100148, EDCEMSA shall establish policies and procedures governing the delivery of EMS services within its jurisdiction, including field procedures, policies and protocols.

#### **ALERT:**

With regard to El Dorado County EMS transition to NEMSIS version 3.5:

- I. **Based on assessed provider agency readiness, both County service areas will commence the switch to version 3.5 on the 14<sup>th</sup> of November at 08:00.**
  - All ePCRs on the legacy ImageTrend platform shall be complete and 'Finished' by that time. *Do not leave unfinished tags if you'll be off duty on 11/14 at 08:00.*
  - Any ePCR that may need to be downloaded by another crew, shall be posted and transferred with sufficient lead time to allow the complete record to be collated and finished by the deadline.

- Crews will need to coordinate on any calls occurring in the early hours of 11/14, to ensure that all documentation for that incident is produced on the same platform. *Transfers from the old platform to the new (and vice versa) are not possible.*

## II. Testing Phase: El Dorado County ImageTrend Elite v3.5 site

- Between now (10/24) and the go-live date (11/14) all providers shall log in to the **El Dorado County v3.5 working site** and ‘kick the tires’ on the v3.5 form, either by documenting a fictional call or creating a duplicate record of an actual call, at least once per shift.
- Providers are encouraged to practice more than once per shift to develop familiarity and help identify ‘bugs’ while they’re still inconsequential.

### Accessing the v3.5 site on a computer:

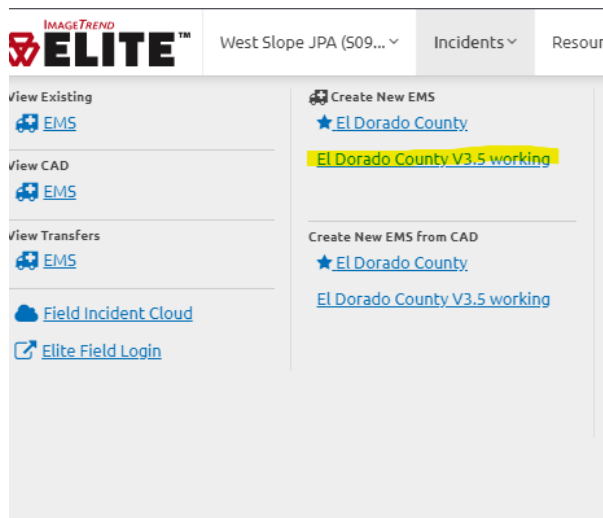
1. Log in to ImageTrend as normal.

2. Under the ‘Incidents’ tab, select either:

‘Create New EMS » El Dorado County V3.5 working’

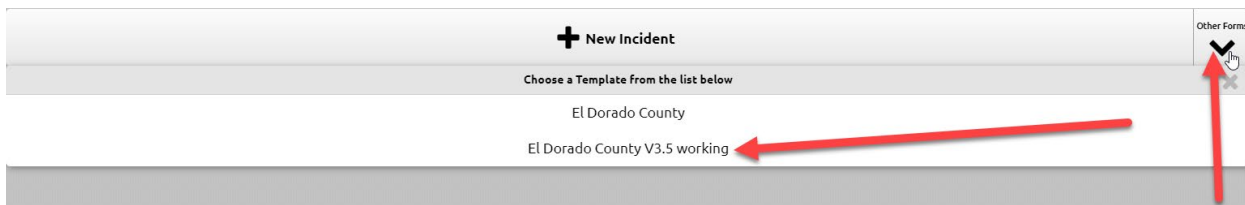
Or

‘Create New EMS from CAD » El Dorado County V3.5 working’



## Accessing the v3.5 site on a tablet

1. Log in to ImageTrend as normal
2. Select the 'Other Forms' tab on the right side of the New Incident bar
3. Select 'El Dorado County V3.5 working'



- Any issues identified during this testing stage should be communicated to EDCEMSA via the **'Rules and Tools'** form (link and QR code below).

<https://forms.office.com/g/VwgGHZAZpy>



### SUMMARY:

All ALS provider agencies in the El Dorado County EMS system will transition to V3.5 on November 14<sup>th</sup> at 08:00.

The interim period will serve as a testing phase, giving all providers the opportunity to familiarize and identify issues before we go live.

EDCEMSA will receive provider feedback and take appropriate action as promptly as possible as issues are identified.

\*\*\*