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## EL DORADO COUNTY

<https://edcgov.us/>

**TREASURER – TAX COLLECTOR**  
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A banner image showing a forest at night with trees silhouetted against a bright orange and yellow fire in the background. The text "Caldor Fire" is overlaid in large white letters.

# Caldor Fire

## IMPORTANT MESSAGE FROM THE TAX COLLECTOR

On behalf of myself and the entire staff in the Treasurer-Tax Collector Department, we send our sympathies for the devastating experience you have endured and will do our best, as your neighbors and public servants, to assist.

### PROPERTY TAX RELIEF

The California Revenue & Taxation Code contains provisions for property owners who have been impacted by natural disasters to request a property reassessment from the Assessor's Office. A reassessment could reduce the net property tax liability. For additional information and forms to request a property reassessment, visit the Assessor's website: <https://edcgov.us/Government/Assessor>. The Assessor's Office may also be contacted at 530-621-5719 or by e-mail to [assessor@edcgov.us](mailto:assessor@edcgov.us).

The first Installment of the 2021/22 property tax bill must be paid by the December 10, 2021 delinquency date to avoid penalties (and second installment by April 11, 2022). However, if your property is reassessed by the Assessor to a lower amount due to the Caldor Fire, the Auditor-Controller will issue a one-time 'supplemental refund check' payable to you in lieu of changing the 2021/22 tax bill. If you have an impound contract with your mortgage company to pay the tax bill on your behalf, please discuss with your mortgage company if you need to forward a 'supplemental refund check' to them.

### TAX COLLECTOR ASSISTANCE

The Tax Collector Department remains open to serve the public and we empathize with those who have been impacted by the Caldor Fire. Our thoughts are with you now and we are committed to doing all that is allowable under the law to assist. Please reach out to a member of our staff in any of the following ways:

- Visit our offices at 360 Fair Lane, Placerville, CA, Monday through Friday, 8:00 AM through 5:00 PM.
- Call during those same hours at 530-621-5800.
- Contact us via e-mail to [taxcollector@edcgov.us](mailto:taxcollector@edcgov.us). We make every effort to respond to e-mails within one business day.
- Drop boxes are located outside both of our building entrances. Please note, for security, the boxes are locked and cannot accept payments outside of office hours.
- You may view your tax bill, print a copy of the bill and pay your taxes from our website: <https://edcgov.us/Government/TaxCollector>

El Dorado County is committed to doing everything possible to help those affected by the Caldor Fire. Additional information about services can be found on the Caldor Fire Recovery website: <https://www.edcgov.us/Pages/Caldor-Fire-Recovery.aspx>

