



42 CFR Part 2

Confidentiality

In the substance abuse field, confidentiality is governed by federal law [(42 U.S.C. § 290dd-2) and regulations (42 CFR Part 2)] that outlines under what limited circumstances information about the client's treatment may be disclosed, with and without the client's consent. 42 CFR Part 2 applies to all records relating to the identity, diagnosis, prognosis, or treatment of any patient in a substance abuse program that is conducted, regulated, or directly or indirectly assisted by any department or agency of the United States.

For more information about our services please go to our website:

[https://www.edcgov.us/Government/
MentalHealth/Pages/SUD.aspx](https://www.edcgov.us/Government/MentalHealth/Pages/SUD.aspx)

Do you need Substance Use Treatment?

The Substance Use Disorder Services program leads efforts in our community to prevent and reduce the impact of substance use disorders by developing, administering, and implementing evidence based approaches to youth prevention, treatment, and recovery programs in El Dorado County.

To Request Services

Call or Walk-In
929 Spring Street
Placerville, CA 95667
530-621-6290

24-Hour Access Line: 1-800-929-1955

El Dorado County



Health and Human Services Agency
**Drug Medi-cal Organized
Delivery System Services**

**24/7 Substance Use
Treatment Access Line
1-800-929-1955**



Placerville Office

929 Spring Street
Placerville, CA 95667
Phone: 530-621-6290

How Do I Know When I Need Help?

Many people have difficult times in life and may experience substance use problems. The most important thing to remember when asking yourself if you need professional help is to trust yourself.

If you are eligible for Medi-Cal, and you think you may need professional help, you should request an assessment from the County to find out for sure.



What Services are Offered?

- Local Outpatient Treatment Groups
- Residential Treatment
- Co-Occurring Disorders Counseling
- Recovery Support Services
- Case Management

Who is Eligible for Services?

El Dorado County residents enrolled in Medi-Cal are eligible to receive substance use treatment services through the Drug Medi-Cal Organized Delivery System.

Pregnant substance users and/or IV drug users have priority for admission to services

For more information regarding Medi-Cal enrollment and eligibility requirements, please contact HHSA-Social Services at: **(530) 642-7300**

I already have Medi-cal! How can I find out more about the SUD treatment services I may be eligible for?

You may request a copy of the DMC Beneficiary Handbook by contacting our office by phone at 530-621-6290 or walk-in. You may request a hard copy or an electronic copy to be emailed to you. The Beneficiary Handbook is also available online at: <https://www.edcgov.us/Government/MentalHealth/Pages/Access-to-Services.aspx>



What can I expect?

Our philosophy is to “meet the client where they’re at that.” We do not believe in a one-size-fits-all approach when it comes to treating substance abuse.

You will work together with your counselor to create an individualized treatment plan based upon a thorough assessment. Staff provides support throughout your treatment journey by providing a variety of treatment and recovery services. Ongoing recovery services are also available to help maintain your recovery after completion of treatment services.